

# GEORGE INTEGRATED PUBLIC TRANSPORT NETWORK (GIPTN)

## PROJECT SUMMARY

The George Integrated Public Transport Network (GIPTN) is a flagship initiative by the Municipality of George and the Western Cape Mobility Department to deliver a safe, reliable and universally accessible public transport system through the GO GEORGE bus service. Launched in 2014, the project replaces fragmented minibus-taxi operations with a scheduled, integrated network designed to improve affordability, connectivity and dignity for commuters. The system incorporates modern features such as Automated Fare Collection (cashless smart card system), Intelligent Transport Systems for real-time monitoring and infrastructure upgrades, including bus stops, sidewalks, and universal access facilities. The GIPTN operates under a gross-cost contract with a formal Vehicle Operating Company (VOC) owned by former taxi operators, ensuring industry transformation and empowerment.

## PROJECT STATUS

The service currently operates 33 routes with 133 universally accessible buses, supported by Intelligent Transport Systems (ITS) and Automated Fare Collection (AFC). Monthly ridership averages over 510,000 trips, with peak figures exceeding 533,000 following recent expansions. Key priorities for the next period include integrating property development at the key transfer nodes, completing the remaining Phase 4A routes, initiating Phases 5 and 6, constructing a permanent bus depot and addressing infrastructure needs.

## KEY PARTIES



### Government Entities

National Department of Transport (DoT), Western Cape Mobility Department (WCMD), George Municipality (MoG).



### Industry Partners

Vehicle Operating Company (VOC), former minibus-taxi operators and maintenance contractors.



### Community & Civil Society

Residents, commuters, community forums and disability advocacy groups.



### Private Sector

Vendors in AFC network, advertising partners and potential PPP investors.



### Law Enforcement & Safety Agencies

SAPS, Provincial Traffic, Municipal Law Enforcement.

## FINANCIAL NEEDS



### Approximately value: R818 million.

The project seeks R444 million from the Public Transport Network Grant (PTNG) over the MTEF, supplemented by provincial support of approximately R280 million annually, municipal contributions and fare revenue growth of 19.5%. The project needs to stimulate property development around the densification of the CBD and corridors, as well as integrating land uses at key transfer nodes. Key strategies for investment include Transit-Oriented Development (TOD), land value capture, advertising revenue, carbon credits and Public-Private Partnerships (PPP) for infrastructure and technology investments.

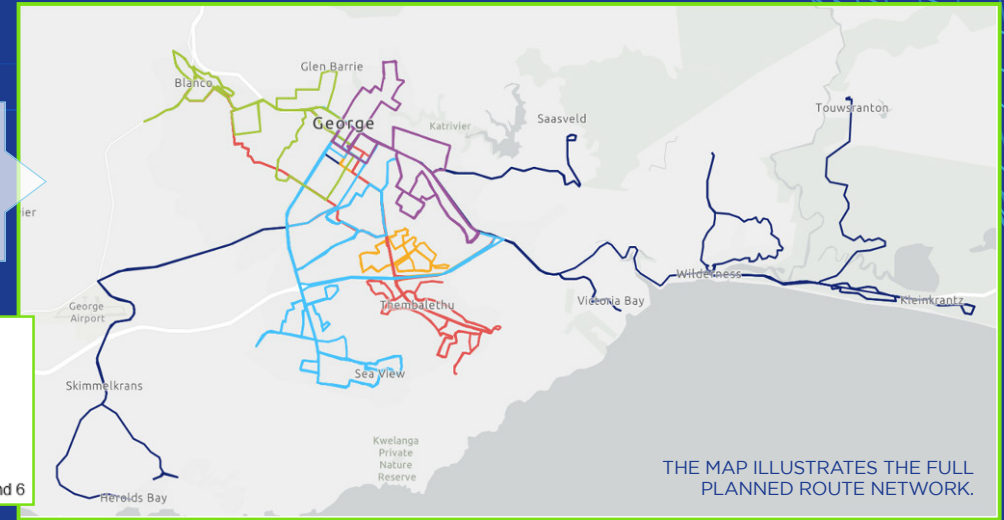
## PRIVATE SECTOR OPPORTUNITIES



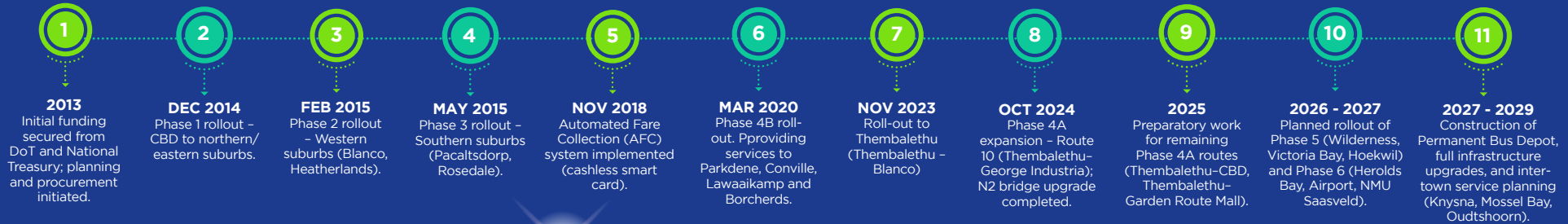
The George Integrated Public Transport Network (GIPTN) presents a Public-Private Partnership (PPP) opportunity to further integrate the land uses around key transfer locations and corridors, as well as ensuring that the GO GEORGE bus service remains a flagship model for integrated, safe and affordable public transport in a mid-sized municipality. The project seeks private sector participation in areas such as property development, fleet procurement and maintenance, infrastructure development (including a permanent depot, bus stops and universal access facilities), intelligent transport systems and fare management solutions. This partnership offers long-term revenue potential through investments in the built environment, gross-cost contracts, technology integration and value-added services, supported by government subsidies and a stable regulatory framework under the National Land Transport Act.

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MAP OF THE PROJECT



## TIMELINE



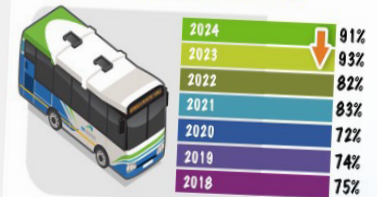
## TRACK RECORD OF PERFORMANCE

The GO GEORGE Bus Service has been recognised as one of the best-performing IPTNs in the country, despite receiving the lowest PTNG allocation among operational cities. Passengers and the public continue to rate the service consistently high on key performance metrics.

### PASSENGERS ARE HIGHLY SATISFIED WITH GO GEORGE AND THE OPPORTUNITIES IT PROVIDES FOR ACCESSIBILITY AND MOBILITY

- Overall passenger satisfaction rate: 91%
- GO GEORGE seen as offering reliable, safe, accessible and affordable transport
- Highest Scores:** Skilled drivers (97%), reliability (97%), on-board accessibility for people with disabilities (96%)
- Improvement Area:** Safety and Security at bus stops (72%)

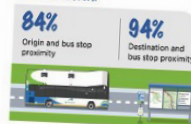
### OVERALL SATISFACTION



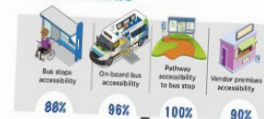
### PUNCTUALITY



### ACCESSIBILITY (CLOSEST BUS STOP)



### ACCESSIBILITY FOR PERSONS WITH DISABILITIES



### AFFORDABILITY

